Solution for
Debt Collection Management

SIMPLE, EASY AND ECONOMICAL

re-inventa

Are you a SME and would you like to improve your debt collection management?

If you have less than 20 agents, we can offer you an ideal solution at a **minimum cost.**

€39 +VAT MONTHLY PRICE / USER

Our software automates all operations needed both for contracts and for customer debt management, optimising agents' working time.

This solution enables automatic calls to the list of debtors, while allowing the agent to manage calls in a personalized manner, bearing in mind the type of customer and the age of their debt.

Once you incorporate the dialplan module, the number of contacted debtors along with the amount of the recovered debt will increase. Contacted debtors will be offered the ability to immediately settle their debts through a payment gateway.

All operational and business information will be available via a comprehensive reporting tool that allows creation of customised reports.

REDUCE COLLECTION PERIOD

IMPROVE YOUR COLLECTION RATE

AGENTS IN VALUE ADDED TASKS

EXCELLENT COST TO QUALITY RELATIONSHIP

MOST EFFICIENT PROCESSES

24/7 ACCESS AND SUPPORT VIA THE CLOUD

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Solution for
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includes:

Dialer connection module

This system of selection and dialing of contacts adjusts automatically to the number of agents available, which enables you to reduce contact times and optimise the performance of your operators.

Administration panel

This tool helps the supervisor to manage the contact list for pending collection calls (upload, enable/disable contact groups, create new lists) and to manage available agents.

Agent Backoffice

Easy to use backoffice enables the agent to control the calls and easily access information about his contacts.

Upload contacts tools

This module enables the supervisor to select and upload contacts for pending collection calls in a quick and easy way.

Reporting Suite

Our reporting tool enables the import of data and export of detailed transaction information. Our standard package includes all necessary reporting with the ability to upgrade for customised reports.

Support 24/7

We offer comprehensive troubleshooting services and regular version upgrades. Our 24/7 service desk enables you to raise and follow up your support tickets easily.

Discover all the benefits of working in the cloud:

- ✔ No upfront investment.
- ✔ Access to cutting-edge applications.
- ✔ Accessible from anywhere at any time.
- ✔ Installation, maintenance, updates and support are included.
- ✔ Greater availability and security of data.
- ✔ Staff mobility.
- ✔ Accessible 24 hours, 7 days a week.

SIMPLE
cloud-based, without the need of local hosting, installation or IT maintenance.

EASY
as you only need our software, a PC, an IP phone and Internet connection.

ECONOMICAL
as maintenance, support and updates are included in the monthly cost.